

What You Need to know about your Flooring Contractor...



Who would be installing my floor?

Most flooring stores hire the *lowest bidding contractor* on every job. This is also usually the *least experienced contractor*. Dan Higgins Wood Flooring hires only **highly skilled, professionally trained employees**.

Are you actually going to show up on the scheduled date?

Dan Higgins Wood Flooring understands that you have rearranged **your** schedules to meet our salesman, our delivery driver, our installers, and our service crews, and will arrive at our appointments **when promised, as promised**.

Are you a NJ Registered Home Improvement Contractor?

Unregistered contractors are not legally permitted to work in New Jersey. Any unregistered contractor who knowingly performs work in New Jersey is guilty of a fourth degree crime, and is subject to jail time and penalties of up to \$20,000 per offense.

Are you insured?

Registered contractors, like Dan Higgins Wood Flooring, **must prove proper insurance** coverage on an annual basis. Using an uninsured contractor is a dangerous financial risk.

What kind of experience do you have?

Dan Higgins Wood Flooring has been installing **hardwood floors, and nothing else, for 21 years** under the same name.

My handyman and my brother-in-law are both willing to do the job for less. Why can't I just use one of them?

Anyone can lean over a hammer, but a complex body of technical knowledge is required to properly install a wood floor. **If the installer does not fully understand jobsite preparation, manufacturer requirements, and the effects of moisture on wood, there's a good chance he'll void your warranty.**

If I have a warranty issue with my floor, who do I call?

Dan Higgins Wood Flooring. We will handle the claim for you. Because of the volume of floors we sell, manufacturers respond quickly and supportively when we call.

Do you just bring the wood with you on the day of the job?

Absolutely not! If you hire an installer who does this, he is likely voiding the manufacturer's warranty the minute he starts the job. A proper acclimation period is not only **required** by the manufacturer, but will **drastically affect** the performance of your floor.

Why not use one of the big stores like Lowe's, Home Depot, or Worldwide?

Not only is your floor being installed by the lowest bidder, **you're paying too much for the job**. Dan Higgins Wood Flooring will meet or beat their written quote, and instead of sending your money to a corporate giant, you can enjoy supporting a **local family business** that regularly contributes to your **local sports teams**, helps fund your **schools' playgrounds and special events**, and regularly supports **local charities** like Habitat for Humanity of Burlington County, Camden Forward School, The Children's Home in Mount Holly, Ronald McDonald House of Southern New Jersey, Crossroads Program in Willingboro, The Rap Room in Evesham Township, and many, many more.

Improve the value of your home and support your community.

**Put Your Money
Where Your House Is!**